



## Regus General Terms and Conditions of Sale

The partnership signed with Air France KLM on June 30, 2009 is binding on Regus, which has established the terms and conditions governing the award of *Miles* for the purchase of services: office rental, business domiciliation, meeting rooms and Businessworld subscription cards in any of its 1,100 business centres worldwide.

### 1. Partnership agreement by product

All members of the Air France KLM Flying Blue programme who hold an Ivory, Silver, Gold or Platinum loyalty card will receive free *Miles* on purchase of one of the Regus products below under the following terms and conditions:

1.1 OFFICE One Air France KLM *Mile* will be awarded for each Euro spent on the signature of a **new contract** for office rental signed before Apr. 30th, 2012 for which we receive payment before Apr. 30th, 2012. This offer concerns only new rental contracts signed in one of the 1,100 Regus business centres worldwide and does not apply to the renewal of existing office rental contracts. This offer covers only the value of the rental contract on the date on which it is signed, comprising office space plus coffee, telephone and Internet packages. The offer does not apply to other additional services which the customer may use during the performance of their office rental contract. Only new customers signing a new office rental contract with Regus may benefit from this offer, and only if the customer is not sent throughout a broker, internet broker or intermediaries of any kind. Requests for the Air France KLM *Miles* to be credited must be made and validated with Regus within a maximum period of 3 months after the signature of the office rental contract. After this deadline, requests can no longer be taken into consideration and *Miles* cannot be credited. The offer is limited to one Flying Blue account per office rental contract signed.

1.2 VO and VO+ (company domiciliation) Two Air France KLM *Miles* will be awarded for each Euro spent on the signature of a **new contract** for virtual office rental. One Air France KLM *Mile* will be awarded for each Euro spent on the signature of the **renewal** of a virtual office rental contract. This offer is valid in any of the 1,100 Regus business centres worldwide for virtual office rental contracts signed before Apr. 30th, 2012 for which we receive payment before Apr. 30th, 2012. This offer applies only to the Regus virtual office rental contract and is based on the value of the virtual office rental contract only, excluding all other additional services which the customer may use during the performance of their virtual office rental contract. Only new customers signing a new virtual office rental contract with Regus are eligible to benefit from this offer, and only if the customer is not sent throughout a broker, internet broker or intermediaries of any kind. Requests for the Air France KLM *Miles* to be credited must be made and validated with Regus within a maximum period of 3 months after the signature of the office rental contract. After this deadline, requests can no longer be taken into consideration and *Miles* cannot be credited. The offer is limited to one Flying Blue account per office rental contract signed.

1.3 MEETING ROOMS One Air France KLM *Mile* will be awarded for each Euro spent on booking a meeting room in one of our 1,100 business centres worldwide, confirmed before Apr. 30th, 2012 and for which we receive payment before Apr. 30th, 2012. Only new customers signing a meeting room rental contract with Regus are eligible to benefit from this offer, and only if the

customer is not sent throughout a broker, internet broker or intermediaries of any kind. Requests for the Air France KLM *Miles* to be credited must be made and validated with Regus within a maximum period of 3 months after the signature of the meeting room rental contract. After this deadline, requests can no longer be taken into consideration and *Miles* cannot be credited. This offer applies only to the meeting room rental contract and is based on the value of the contract including rental of the space plus telephone and Internet use, excluding all additional services. The offer is limited to one Flying Blue account per meeting room contract signed. Air France KLM *Miles* will not be credited in the event of the meeting room contract being cancelled.

1.4 BUSINESSWORLD Businessworld Gold Three Air France KLM *Miles* will be awarded for each Euro spent on the signature of a **new contract** for the activation of a Regus Businessworld Gold card. One Air France KLM *Mile* will be awarded for each Euro spent on the signature of a **renewal** of a contract for the activation of a Regus Businessworld Gold card.

Businessworld Platinum Three Air France KLM *Miles* will be awarded for each Euro spent on the signature of a **new contract** for the activation of a Regus Businessworld Platinum card. One Air France KLM *Mile* will be awarded for each Euro spent on the signature for **renewal** of a contract for the activation of a Regus Businessworld Platinum card.

These offers are applicable to all Regus Businessworld Gold and Platinum contracts worldwide signed before Apr. 30th, 2012 for which we receive payment by Apr. 30th, 2012. Requests for the Air France KLM *Miles* to be credited must be made and validated with Regus within a maximum period of 3 months after the signature of the contract. This offer cannot be combined with any other offer currently made available by the Regus Group. This offer applies only to the activation contract for a Regus Businessworld Gold or Platinum card. It does not apply to the services used during the use of the Regus Businessworld Gold or Platinum card. The offer is limited to one Flying Blue account per signature of a new activation contract for a Regus Businessworld Gold or Platinum card. Consequently, only customers signing an activation contract for a Regus Businessworld Gold or Platinum card may benefit from Air France KLM *Miles*, and only if the customer is not sent throughout a broker, internet broker or intermediaries of any kind.

## **2. Payment of Air France KLM *Miles***

Although payment of the Regus Businessworld Gold or Platinum contract is on a monthly basis, crediting of the Air France KLM *Miles* by Regus will take place annually on the date of the anniversary of the contract signed by the beneficiary holding the Flying Blue account and is subject to the details of the signatory of the contract being accurate in every respect.

## **3. Duration and validity of these General Terms and Conditions of Miles offer**

These General Terms and Conditions of Miles offer are valid from January 1, 2012 until April. 30, 2012.